UCDAVIS HEALTH | Information Technology

How to Download Webex Desktop App for Meetings

Follow the instructions below to download the Webex Desktop App:

1. Access the **Symantec Software Portal**

icon from the computers' desktop.
2. Search *WebEx Meetings* to locate the **Cisco WebEx Meetings Desktop** client download

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3. Click on the icon **Cisco WebEx Meetings Desktop App 40.2.5.3** icon

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4. Click Request Application

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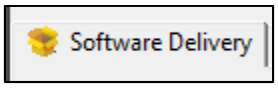
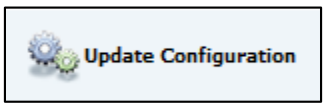
5. Click **Ok**.

6. Once requested, click the **Symantic Management Agent** in the System Tray.

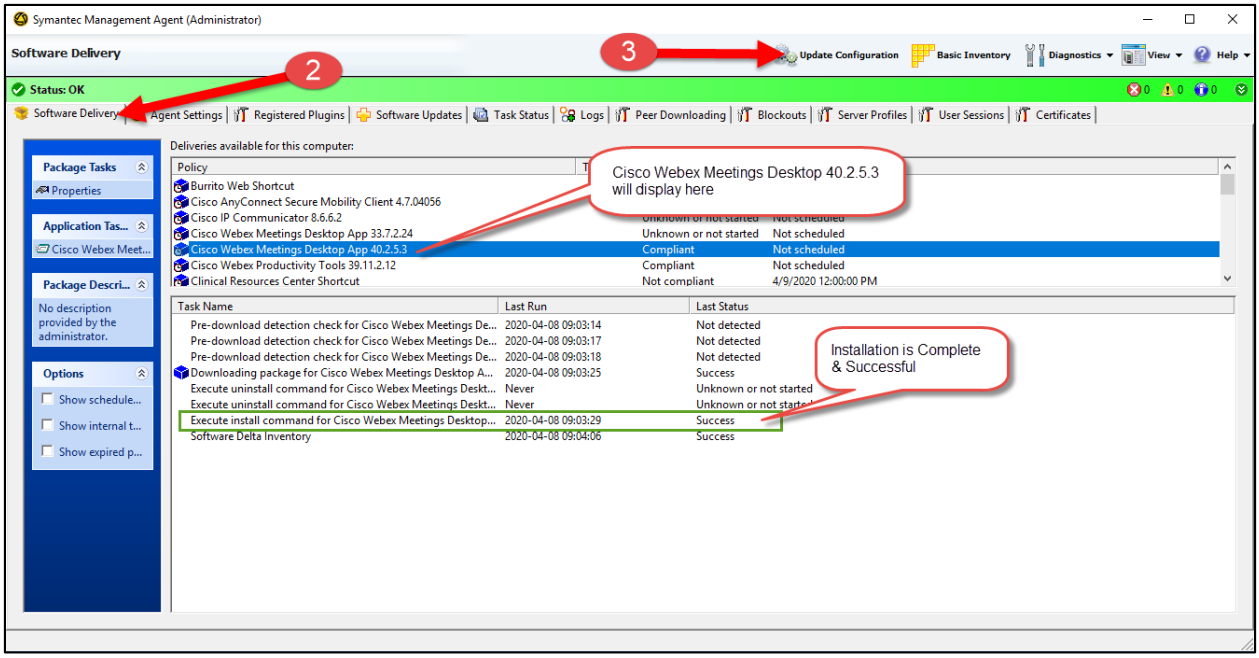
7. Click the **Software Delivery** tab.



8. Click **Update Configuration**.



9. **Cisco WebEx Meetings Desktop 40.2.5.3** will display in the **Policy** window.


Symantec Management Agent (Administrator)
Software Delivery
3
Update Configuration
Basic Inventory
Diagnostics
View
Help
Status: OK
2
Software Delivery
Agent Settings
Registered Plugins
Software Updates
Task Status
Logs
Peer Downloading
Blockouts
Server Profiles
User Sessions
Certificates
Package Tasks
Properties
Application Tas...
Cisco Webex Meet...
Package Descri...
No description provided by the administrator.
Options
Show schedule...
Show internal t...
Show expired p...
Deliveries available for this computer:
Policy
Burrito Web Shortcut
Cisco AnyConnect Secure Mobility Client 4.7.04056
Cisco IP Communicator 8.6.6.2
Cisco Webex Meetings Desktop App 33.7.2.24
Cisco Webex Meetings Desktop App 40.2.5.3
Cisco Webex Productivity Tools 39.11.2.12
Clinical Resources Center Shortcut
Unknown or not started
Compliant
Not compliant
Not scheduled
4/9/2020 12:00:00 PM
Cisco Webex Meetings Desktop 40.2.5.3 will display here
Task Name
Last Run
Last Status
Pre-download detection check for Cisco Webex Meetings De...
Downloading package for Cisco Webex Meetings Desktop A...
Execute uninstall command for Cisco Webex Meetings Deskt...
Execute install command for Cisco Webex Meetings Desktop...
Software Delta Inventory
2020-04-08 09:03:14
2020-04-08 09:03:17
2020-04-08 09:03:18
2020-04-08 09:03:25
2020-04-08 09:03:29
2020-04-08 09:04:06
Never
Not detected
Success
Unknown or not started
Installation is Complete & Successful